

## Care Home Checklist

### Care Home Location and building

- Is it easy to get to the care home on public transport?
- If you visit by car, is it easy to find somewhere to park?
- Is the approach to the care home well-kept and tidy?
- What kind of shops and amenities are close by?
- Were you made to feel welcome?
- Are entrances and rooms in the home easily accessible?

### Day-to-day life

- Is the care home clean and well looked after?
- Does the staff seem engaged and attentive?
- Do the residents appear happy?
- Do health care professionals such doctors, opticians, chiropodists and physiotherapists visit the care home?
- Are complementary therapies available?
- Does the care home have suitable equipment for people with mobility issues?

## Care Home Staff

- Do the staff interact well with residents?
- Do staff respect the privacy and dignity of the residents in their care?
- Is there a key worker for each resident?
- Do staff get to know residents personally?
- Can staff be seen around the care home?
- Is the care home manager approachable?

## Communal areas

- Do residents have a variety of communal areas to choose from?
- Do staff encourage residents to use the communal areas?
- Is there easy access to all communal areas?
- Is there an accessible and safe garden?
- Do the lounges or other sitting rooms have pleasant views?
- Are there lifts in the home?